



# Prime Therapeutics

Pharmacy Benefit Manager for the Local Government Health Insurance Board

Effective January 1, 2025, **Prime Therapeutics (Prime)** is the pharmacy benefit manager for the Local Government Health Insurance Board (LGHIB). To receive your medications at a retail pharmacy, please show your combined medical/pharmacy member ID card and prescription at the pharmacy. Prime's network includes all major chains, and a significant network of regional pharmacies and independent stores.

## CONTACT US

Beginning November 1, 2024, if you or your provider have questions about your pharmacy benefits, please call the customer service number on your member ID card (TTY: 711). This is the same customer service number as your medical benefits.

### Blue Cross and Blue Shield of Alabama Member Services

800-321-4391

Monday-Friday, 7am-6pm Central Time

After-hours pharmacy calls will be directed to Prime Therapeutics.



### Prime Member Portal

Beginning January 1, 2025, you can visit **MyPrime.com** to access helpful tools to:

- See your benefits and view prescription history
- Download forms
- Check the list of covered medicines
- Find network pharmacies
- Learn more about specialty pharmacy services
- Track prior authorizations



### Accredo Specialty Pharmacy

Your plan is committed to providing a specialty pharmacy that offers the medications and support needed to manage complex health issues.

#### Members have access to:

- Simple communication, including refill reminders, through phone, email, text or web.
- A mobile app that allows you to track prescriptions, make payments and set reminders to take your medicines.
- 500 condition-specific pharmacists and 600+ nurses, all offering one-on-one counseling.
- Free standard delivery.
- 24/7 support.

## Plan Design

Tier	Copayment/Coinsurance
<b>Tier 1: Generics</b>	Member pays a \$15 copay or the full cost of the medication, whichever is less.
<b>Tier 2 &amp; 3: Preferred and non-preferred brands</b>	Member pays 100% of the cost of the drug at the point of sale and files for 80% reimbursement after \$200 deductible has been met.*
<b>Tier 4: Certain high-cost specialty drugs and brand-name diabetic drugs</b>	Members are responsible for 20% coinsurance at the point of sale. The plan covers medications at 80%.
<b>Specialty medications</b>	Filled through designated specialty pharmacies, specialty medications can be found in multiple tiers and follow the benefit structure of that tier.

\*Direct member reimbursement (DMR) claims: Members requesting claim reimbursement for preferred and non-preferred brand drugs can submit a DMR request.